

Return / Rescheduling Policy

- \$50 Rescheduling Fee if you cancel within 2 weeks of class start date. Please make sure the dates you choose will work before you book it.
- No Refunds on Classes. Classes can be transferred to another diver. Only if class has not started.
- All Classes must be used within 1 year of purchase
- Students have 6 months to complete the Open Water Dives. After 6 months, students must pay \$75 refresher course fee to review skills in pool before going to Open Water.
- \$50 Rescheduling Fee if Class requirements are not met before class. By Coming to class unprepared and having to reschedule to a different date, you are now taking up two spots in a class.

Cancellations

- Charters are transferable to another date if the diver cancels the charter at least 24 hours before the scheduled start time, and must cancel the charter with a store staff member during store hours.

Returns

- No refunds on masks, fins, or snorkels
- No refunds on Classes
- 10 day return policy on all other dive gear, after 10 days no refunds or exchanges
- Must have receipt for all returns or exchanges
- Must be packaged the way you purchased it with all tags